

# CANCELLATION COVER



## Benefits

### Trip cancellation

1. Cancellation costs if trip not started (incl. booking charges)	} up to the selected travel price
2. Reimbursement of excess of an included cancellation insurance	

**For journeys which have been booked before insurance has been taken out, cover for benefits 1 and 2 does not start until the 10th day after the policy has been taken out (except in cases of accident, death or act of God).**

### Trip interruption

3. Reimbursement of booked and unused travel services	up to the selected travel price
4. Additional return journey costs	up to the selected travel price

### 24 hour emergency service and immediate assistance worldwide

Underlying conditions for insurance agreement	<b>ERV-RVB 2009</b>
---	---------------------

The contractual basis for the provision of cover are the EUROPÄISCHE travel insurance conditions ERV-RVB 2009 – these can be obtained on request from your travel agency/insurance agent, from the EUROPÄISCHE Service Center (Phone +43/1/317 25 00, E-mail: info@europaeische.at) or on the Internet at www.europaeische.at. All insurance benefits are subsidiary. The insurance contract is subject to Austrian law. Upon payment of the premium the policy-holder declares his agreement to the provisions as stated and to the conditions of insurance. Europäische Reiseversicherung AG. Commercial register HG Wien FN 55418y, DVR-Nr. 0490083. Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Praterstr. 23, 1020 Vienna.

## Premiums

for one trip worldwide

	Travel price up to	Premium
<b>Single/ more than one person</b>	€ 100	€ 8
	€ 200	€ 12
	€ 300	€ 17
	€ 400	€ 22
	€ 500	€ 27
	€ 750	€ 40
	€ 1,000	€ 50
	€ 1,500	€ 75
	€ 2,000	€ 100
	€ 2,500	€ 125
€ 3,000	€ 150	
€ 4,000	€ 200	
€ 5,000	€ 250	
€ 6,000	€ 300	
€ 7,000	€ 350	

If you are taking out cancellation cover for more than one person travelling together, please select the premium for the total travel price for all persons.

Please note that the maximum sum insured for trip cancellation per person is € 10,000 and per booking/event insured against is € 25,000. Higher insured sums are only valid if approved in writing by EUROPÄISCHE.

## Emergency phone 24 hours a day: +43/1/50 444 00

Europäische Reiseversicherung AG, Kratochwjlestraße 4, A-1220 Vienna  
Service Center: Phone +43/1/317 25 00, Fax +43/1/319 93 67  
E-mail: info@europaeische.at, www.europaeische.at

## Insured reasons for Trip cancellation / Trip interruption

Trip cancellation/interruption reasons are the following events, if these result in your being unexpectedly unable to commence your journey or having to break it off:

- suddenly occurring serious illness, serious health consequences resulting from an accident, adverse reactions to a vaccination or death of the insured person. (Existing complaints are insured if they become acute unexpectedly);
- loosening of implanted joints in the insured;
- suddenly occurring serious illness, serious health consequences resulting from an accident or death (including suicide) of a family member, making your presence at the place of residence absolutely necessary;
- pregnancy, if the pregnancy is only determined after booking the journey, or severe pregnancy complications;
- serious damage to your property at the place of residence as a result of act of God (e.g. flood, storm) or criminal act of a third party, making your presence necessary;
- loss of job without fault, as a result of notice of termination issued by the employer;
- call-up to basic military service or alternative civilian service;
- submission of an action for divorce to the competent court or, in the case of registered life partnerships, the submission of a petition for dissolution before the trip to be taken jointly by the married couple/civil partners;
- dissolution of the relationship of two partners living together (who have had the same registered address for at least 6 months) by the giving up of the joint residence immediately before the trip to be undertaken jointly by the partners concerned;
- failure to pass the school-leaving certificate examination, or a similar final examination for a course of school education lasting at least 3 years;
- receipt of an unexpected judicial summons.

## Restrictions on cover provided

No cover is provided if the reason for cancellation or interruption is connected with the following illnesses or treatments:

- dialysis, organ transplants, AIDS and schizophrenia generally;
- psychological illnesses (only the first occurrence is covered);
- coronary illnesses, stroke, cancer, diabetes (type 1), epilepsy and multiple sclerosis; if inpatient treatment has been received within the 12 months prior to the date on which the policy is taken out (for trip cancellation) or travel commences (for trip interruption).

## What has to be done if an event insured against occurs?

In an **emergency**, please telephone our 24 hour emergency number immediately:

**Phone +43/1/50 444 00**

Please notify other events insured against as quickly as possible, by:

- Telephone on +43/1/317 25 00-73930.
- We are open Monday to Friday from 8 am to 6 pm.
- Fax on +43/1/319 93 67
- Post to Europäische Reiseversicherung AG Service Center Kratochwjlestraße 4 A-1220 Vienna
- E-mail to info@europaeische.at
- Online notification of loss at www.europaeische.at

**Please observe the provisions that apply to your insurance case, as listed here.**

**Claim forms** can be requested by telephone, fax, post or e-mail, or can be downloaded from our website.

**Trip cancellation:** If you are unable to commence your journey, please cancel immediately at the place where you made your booking (e.g. travel agency) and at the same time inform the EUROPÄISCHE Service Center (by fax, letter, e-mail or online notification of loss). Please give the following information: your first name and surname, your address, your intended date of travel, the date of cancellation and the reason for cancelling, your booking confirmation and your proof of insurance.

If the event of sickness/accident please have a detailed medical certificate or accident report made out, using the claim form. Enclose the sickness notification sent to your social insurance company and the Confirmation concerning medicines prescribed.

**Trip interruption:** Please contact EUROPÄISCHE immediately using the emergency telephone number.

In the event of sickness/accident please have a detailed medical certificate/accident report made out at the place where you have been staying.